



Quality Policy

Our vision is to create a safer, more energy efficient and healthier global built environment by designing, delivering and optimising innovative control systems.

“Our challenge is to align our collective knowledge and achieve sustainable growth through operational excellence”

Our Customers

- Without customers we have no business
- We want to cooperate with our customers in order to meet their needs throughout the lifetime of our products

Expect

- We strive to understand, meet and exceed our customers' expectations of product and service quality.
- Our operations uphold high quality standards which satisfy product and servicing requirements while meeting or exceeding our customers' and authorities safety and legislative requirements

Capability

- All of our employees are committed to continuously improve our product and service delivery
- Employees are developed and encouraged to enhance our customers' experiences with SE Controls
- We maintain close co-operation within the SE Controls group of companies to promote effective product development, maximise opportunities and minimise risks.

and Performance

- We deliver high quality products on time to our customers, from point of origin to final destination.
- We work closely with our suppliers to form mutually beneficial relationships to ensure we receive quality products and services on time.
- The foundation of our Business Management System has been established according to the ISO9001: 2015 standard

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- We continually improve our performance and our Business Management System using appropriate plans and measures that reflect our commitment to be best in class

SE Controls Business Plan (incorporating the company's four strategic pillars) underpins the company's strategic direction and objectives. The Management team at SE Controls will provide leadership to create and maintain an environment which encourages the fulfilment of our policies and objectives. The Management team have the responsibility for ensuring our quality policy is understood, implemented and complied with throughout all levels of our organisation.

Will Perkins
Managing Director

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